

Brunswick Medical Centre

Patient Participation Meeting 19th July 2018

Attendees:

Patients: KH 8613, SK 24651

Staff: Jess kaur PM

Items discussed.

Jess thanked the patients for attending

GP Recruitment

- Still actively recruiting for permanent GPs
- Dr Pain & Dr Man are doing regular sessions long term
- Dr Majid continues to do Thursdays

Access

- Staff are encouraging patients to use online consultations
- Students and working patients who are unable to get to surgery have found this service beneficial
- We are also using the Camden Hub service.
- We are also writing to patients that do not attend their appts

AOB

- Patient KH 8613 had issue with regular script being issued as CD, JK advised that she will investigate issue raised.
- In general members were happy with the reception staff, found them helpful.
- Still need to encourage more patients to attend, sign up and details of PPG are included in registration pack.

Next Meeting date TBC