**PPG Meeting Minutes**

|  |  |
| --- | --- |
| **Date:** | **Friday 21 January 12:30pm** |
| **Attendees:** | *EG, AC, RR, SI* |
|   |
| **Apologies:** | *n/a* |
| **Place:** | *Somers Town Medical Centre*  |
| **Agenda:** | 1. Welcome and introductions
2. Aims and objectives of our PPG
3. Actions from previous meeting
4. Face to face appointments
5. New Covid19 Variant / Covid19 Booster
6. New staff
7. Flu season
8. Bowel screening
9. Breast screening
10. Community Services
11. Thank you + Questions/AOB
 |

|  |  |  |
| --- | --- | --- |
| **Item** | **Description** | **Action by** |
|  | Chaired by Robyn – Somers Town Staff Member  |  |
| **Welcome & Introductions** |
|  1 | Online zoom session due to Covid19 – thanking participants for waiting/ sparing the time to join PPG |  |
| **Aims and Objective of our PPG** |
|  2 | * Face to face appointments
* New Covid19 Variant / Covid19 Booster
* New staff
* Flu season
* Bowel screening
* Breast screening
* Community Services
 |  |
| **Actions from previous meeting**  |
|  3 | * Patients had mentioned they would like a pack that contains all the information regarding local accessible services that were disussed in the meeting in a physical pack they could collect from the surgery. After discussion, it was decided that these would be collated online and updated on the practice website so it is accessible for all and easy to be regularly managed.
 |  |
| **Face to face appointments** |
| 4 | * A decision has been made to actively encourage telephone appointments unless it is necessary to see a doctor. Face to face appointment are available, however this will be determined by the doctor or clinician after an initial telephone consultation
 |  |
| **New Covid19 Variant** |
| 5 | * With the growing concern over the recent Covid19 variant, the practice has put some measures in place to ensure the safety of all patients and staff
* Only allowing a certain number of patients in the waiting area - this means at times, unless you have an appointment, you may be asked to wait outside the Practice
* Waiting area will be wiped down and sanitised by staff every 4 hours
* Face masks are **mandatory** for all patients and staff unless you are exempt
* All initial appointments to be telephone appointments
 |  |
| **New staff**  |
| 6 | * We have new members who have joined the admin team to aid in a smoother service and ensuring your needs and requests are catered to in a more timely matter.
* We have also enlisted the help of extra clinicians to help during this busy period. You may be familiar with some of the team already; Dr Patel, Dr Ashish, Dr Khan and Nurse Bridget
 |  |
| **Covid Booster**  |
| 8 | * The Covid19 immunisation project is no longer running through the surgery
* To book a covid booster jab this will now need to be done via the government website
* If you are unable to access the web to do so we are happy to assist with this at the surgery
 |  |
| **Flu Season 21/22** |
| 9 | * This year the flu vaccination programme is being run differently
* Generally when taking your covid booster they will also offer you the flu vaccination
* Because of this, adult flu jabs are not being administered at the surgery this year
* We only offer nasal spray flu vaccinations for children 16 and under
* These can be booked in with the Practice Nurse
* Adult flu jabs can also be done at any local pharmacy
 |  |
| **Bowel screening**  |
| 10 | * NHS bowel cancer screening checks are being carried out by the surgery for patients 60 and over. Bowel cancer is the 4th most common type of cancer. Screening can help find it at an early stage, when it is easier to treat.
* You may receive a call to consent to receive a bowel screening kit to check for tiny amounts of blood in your stool. Blood can be a sign of polyps or bowel cancer. Polyps are growths in the bowel. They are not cancer, but may turn into cancer over time.
 |  |
| **Breast Screening**  |
| 11 | * Breast screening checks will restart this year. You'll automatically get your first invite for breast screening between the ages of 50 and 53. Then you'll be invited every 3 years until you turn 71. From the surgery to book your breast screening appointment with the hospital
* If you miss this appointment, you may not be eligible for the next 3 years therefore it is vital that you attend.
 |
| **Community Services**  |
| 12 | * We discussed the current available services open to patients. All information will be updated via the practice website so any member wishing to find out about community services can refer there regularly.
 |  |
|  | **Questions / AOB**  |  |
| 13 | * Patient asked about having an updated website that details all the services to which was agreed. They also wanted to know ‘what is happening in terms of communicating changes to the practice management – we should not learn about this from the media. There has been much in the media about the focus on shareholders rather than ensuring we meet patient care and have this at the core of our activities’.
* This had been discussed with management and communications were in the process of being arranged to clarify this with patients.
 |  |
|  | **NEXT MEETING DATE TBC**  |  |
|  |  |  |